

EasyFlip



User Manual

Model number: OLT 2908



Olitech EasyFlip User Manual

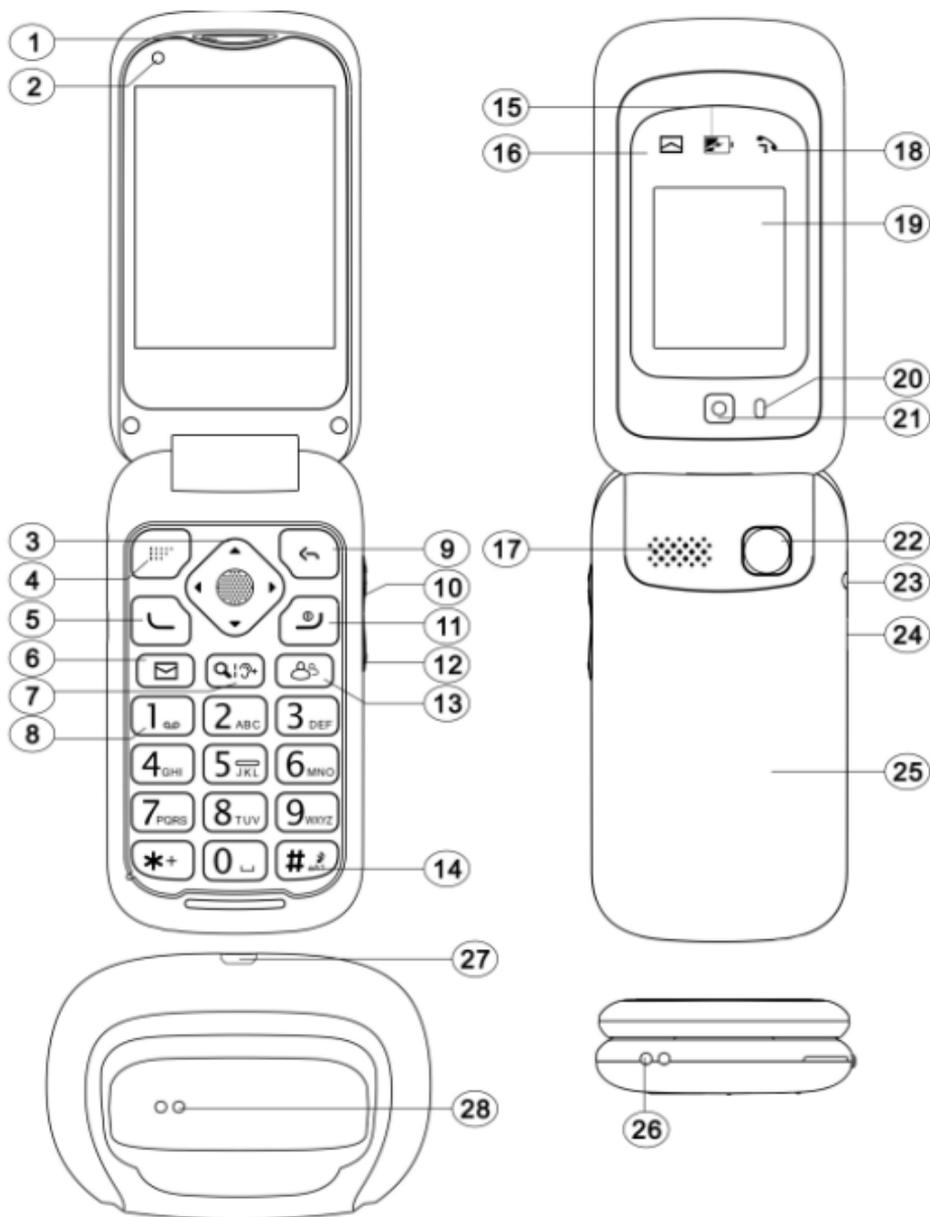
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Specifications

Design	108 X 57 X 21 mm (closed) 130 g incl. battery 2.8 in main display 1.77 in sub LCD Single Nano SIM
Memory	ROM 4GB + RAM 512 MB T-flash card slot (up to 32GB) 2000 phonebook capacity + 100 SMS capacity
Power	1400 mAh battery; 5-7 day standby time; 3-4 hr talk time. Note: running myEasyAssist and Talkback reduce battery life
Camera	5MP main + 2MP sub camera
Sound	95dB ringtone, 25dB amplified earpiece speaker, HAC, M4/T4
Network	Wifi + Hotspot, Bluetooth 4.2+HS

Hardware Guide



Hardware Descriptions

	1. Earpiece speaker
	2. 2MP camera
	3. Arrows: <i>Used to navigate menu and settings.</i> Yellow “select” key: <i>Used to select an icon/list item.</i>
	4. Selection key: <i>Used to select word written above key on screen eg “Options”.</i>
	5. Green key: <i>Used to answer or make a call.</i>
	6. Message key: <i>Provides direct access to messages (SMS/MMS).</i>
	7. Magnifier/Amplify headset volume key: <i>Not during a call: Press to activate magnifier.</i> <i>During an active call: Press to activate amplification/boost mode for earpiece speaker.</i> <i>Note: the amplify receiver volume must be on in the phone settings</i>

	<p><i>for this function to work</i></p>
	<p>8. Number Keys: <i>When pressed momentarily, each number key types their designated number or letter as displayed on the key. When “1” is pressed for 3 seconds it dials voicemail. When 2-9 are pressed for 3 seconds they dial their allocated photo speed dial number.</i></p>
	<p>9. Back key <i>Used to go back to previous screen OR delete a letter/number when typing.</i></p>
	<p>10. Up Volume and Torch key: <i>Single press turns volume up; press and hold for 3 seconds to turn flashlight on/off.</i></p>
	<p>11. Red key: <i>Single press during an active call will end call; When pressed and held for 3 seconds the phone will power off/on.</i></p>
	<p>12. Down Volume Key <i>Single press turns volume down</i></p>

	<p>13. Photo Dial key: <i>Provides direct access to photo dial contacts.</i></p>
	<p>14. Hash (#) key: <i>Used to change input methods (capital/lower case when typing). When on the home screen, press and hold hash key for 3 seconds to activate the silent mode.</i></p>
	<p>15. Low battery indicator: <i>Illuminates when battery low.</i></p>
	<p>16. Unread message indicator: <i>Illuminates when unread message present.</i></p>
	<p>17. Primary speaker</p>
	<p>18. Missed call indicator: <i>Illuminates when unacknowledged missed call present.</i></p>
	<p>19. Front display LCD screen</p>
	<p>20. Torch/camera flash</p>
	<p>21. 5MP Camera</p>
	<p>22. Emergency key: <i>Press and hold red emergency key (on back of phone) for 3 seconds to trigger emergency sequence.</i></p>

	<i>Emergency key requires setup – see “Emergency key” section of manual for more details.</i>
	23. Headphone port
	24. USB cord port (phone)
	25. Back cover
	26. Conductors for charging via cradle (phone)
	27. USB port (cradle)
	28. Conductors for charging via cradle (cradle)

Display icon descriptions

Symbols	Explanation
	Indicates charging status and battery level
	Indicates the mobile phone reception/service strength
3G	Phone is using the 3G network
4G	Phone is using the 4G network
	Phone is connected to a Wifi network.
	Bluetooth function is active

	Indicates silent mode is activated
	Headphones are plugged in
	You have an unacknowledged missed call (on main screen)
	You have an unread text message (on main screen)
	Alarm is set
	Voice memo is set
	FM radio active
	Headphones are plugged in
	Overseas roaming
	Handset volume amplification On
	myEasyAssit activated

Setting up the phone

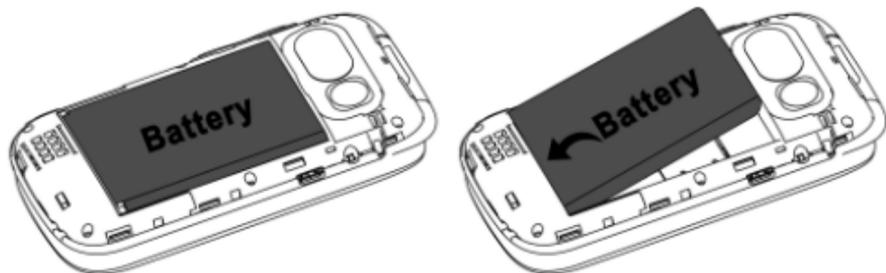
Insert SIM card

Step 1 - Remove the back phone cover. To do so, find the small recess in the bottom left corner of the phone

(white edge). Using the back-opening tool (resembles guitar pick), lever the back cover off. Please note it may be difficult to initially remove back cover.

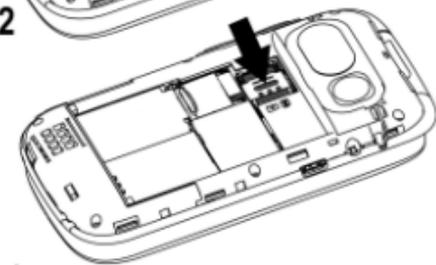
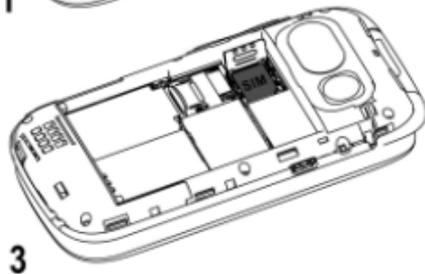
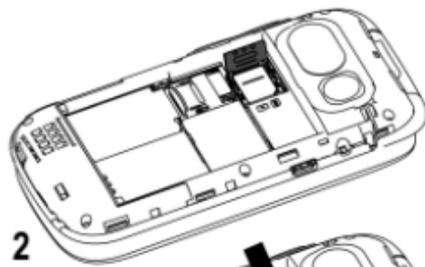
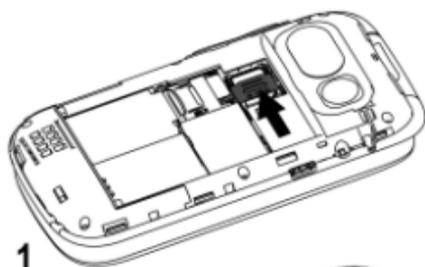


Step 2 – Remove the battery



Using the small cut out at the top of battery, gently push the battery down and pull it towards you to remove. The SIM slot can now be seen in the top left corner of the exposed phone interior.

- Step 3 - Insert the SIM card** (Nano size)
1. Slide silver clip (in SIM slot) to the left.
 2. Move silver clip to a vertical position (hinge from left side).
 3. Insert Nano SIM card, gold chip facing down, cut out on top right corner.
 4. Return silver clip to horizontal position so it is flush with the SIM and slide silver clip to the right. You should feel it click into a locked position.



Please note:

Before fixing the phones back cover in

place, please insert the T-Flash card (optional), lanyard (optional) and battery.

T-Flash card/Memory card

A T-Flash card/memory card can be inserted into the phone to facilitate additional memory. The memory cards maximum capacity should be no greater than 32GB.

Inserting the T-Flash card:

When the back cover and battery are removed, the slot for the T-Flash card can be seen below the SIM slot. The same style silver sliding clip that is used to secure the SIM card is used to secure the T-Flash card. Please note, to unlock the silver clip slide it up, the clip hinges from the top.

Precautions when inserting SIM card and T-Flash card:

1. Keep the SIM card and T-Flash card out of reach of children.
2. Do not touch the gold chip on the SIM card/T-Flash card.
3. Keep the SIM card/T-Flash card away from magnets.
4. Avoid putting the SIM card/T-Flash card under direct heat such as sunlight.
5. Please be gentle with the mechanisms that hold the SIM card and T-Flash card. They are delicate and can break if mishandled.

Insert the battery and secure lanyard (optional)

Step 1 – If present, **remove protective tape** from conductors on bottom right corner of battery.

Step 2 - **Insert the battery** so the conductors on the battery line up with the conductors on the phone's battery port (bottom right corner of battery port). Once inserted, the battery will sit over

the SIM card and T-Flash card (if inserted).

Step 3 (optional) – to **secure the lanyard** the back cover must be removed. The lanyard eyelet is located above the headphone jack. Position the thin threading cord on the lanyard over the small black rod with the end of the cord positioned through the outlet to the right of the rod.

Step 3 - Secure the battery cover in place ensuring the lanyard cord is guided through the outlet (if applicable).

Charging the Battery

Only use the Olitech battery and charger with this phone. Before using the phone for the first time please charge the battery for at least 4 hours. During the charging process, do not remove the battery from the phone. Failure to comply may damage the phone and attached accessories

resulting in loss of warranty. The phone/charger may be warm during charging. This is normal. If the battery capacity is exhausted it may take several minutes for visual indicators relating to charging to appear on the screen.

Do not attempt to insert the charging cable into the headphone socket. This could damage the phone/cable.

Battery charging options:

Charge with the wall charging plug

1. Connect the USB charging cable to the wall charging plug.
2. Insert the charging cable into the charging port on the left side of the phone.
3. Turn power on at power point.



Charge with the cradle charger

1. Connect the cradle charger to the wall charger via the USB charging cable.
2. Connect the wall charger to the power point and turn power point on.
3. Place/sit the phone into the cradle charger (see image on front cover of manual).

Charing with other devices

The phone can be charged by connecting the USB charging cable to a computer/car charging port.

Important Information

When connected to a charger, the red battery light will be displayed. If the battery is charging the light will flash. If the battery is fully charged the light will constantly illuminate. Please note the notification light status must be on for this light to be displayed. If the phone

is powered off, when connected to a charger it will not automatically turn on after it has received sufficient charge. It must be manually powered on.

To power the phone on press and hold the power key for 3 seconds.

myEasyAssist

myEasyAssist is a custom designed web platform that allows the phone user or authorised person to remotely edit the phone settings, backup data and locate the phone. The level of access provided to the authorised person is determined during setup. To find out more or start using myEasyAssist go to **www.myeasyassist.com.au**

Messages

With your phone, you can write and send text messages (SMS) and Multimedia Messages (MMS). The messaging feature of this phone is accessed by pressing the **Message key** or selecting **Message** on the main menu.

Writing messages

To write a text message or multimedia message enter messaging, all previous message threads be displayed in a list. A previous message thread can either be continued or a new message can be opened.

To continue a previous message thread, scroll to the desired message thread, when it is highlighted press the yellow “select” key. When open, start typing message. Quick text (templates) and

attachments can be added by selecting **Options**, then selecting the desired action. When the message is typed, it can be sent by either 1. Select **Options** → **Send**; or 2. use the navigation key (right arrow) to highlight the right pointing arrow icon (to the right of the text field). Press the yellow “select” key to send message.

Note: If a message is drafted but not sent on an existing message thread, it will remain in the text box (as a draft) until deleted or sent.

The **text input method** can be changed by pressing the # key. The selected input method can be seen in the icon bar at the top of the screen (R9 indicates predictive text). **Symbols** can be accessed by pressing the star (*) key.

Receive and view messages

When a new message is received the phone's default setting is to sound a tone. The green notification light will also appear on the front of the phone. When the phone is opened a popup notification box will appear. In this popup notification box, the message can be viewed, replied to or dismissed. To immediately exit the pop up box press the red end call key.

Note: This popup notification box can be disabled in Settings → Message Settings → Notifications → Popup notification (untick). The notification light will remain on until the message has been viewed. If you have exited the popup notification box, to view the message, go to **Message** and select the unread message. All sent and received messages will remain in the message thread until deleted.

To save multimedia (photo/video) received via message, use the navigation keys to highlight the image/video and press and hold the yellow “select” key for 1-2 seconds. Scroll to and select **save attachment** from the pop-up list. The multimedia will now be saved to the gallery.

Calls

Making a phone call

Standard dialling

1. Dial phone number using keypad
2. Press **Green key**

Phonebook dialling

1. Select **Phonebook**
2. Scroll to contact
3. Press the **Green key**

Photo dial

1. Press the **Photo dial** key OR select **Photo dial** from main menu
2. Scroll to contact
3. Press the **Green key**

Speed dial

Press and hold the associated speed dial number for 3 seconds.

Answering/rejecting/ending calls

- To answer an incoming call, press the **Green key**.
- To end a call or reject an incoming call press the **Red key**.

Loudspeaker

The loudspeaker function can be accessed by pressing the **Options** key (top left key) during the call and then pressing the yellow “select” key to select loudspeaker (first option).

Amplify volume headset

To boost the earpiece volume during a call, press the **amplify volume headset** key. Please note this function must be **On** in the phones settings for it to operate. Amplification increases earpiece volume to 25db.

Missed Call

If a call is not answered, the missed call notification light will be displayed on the front of the phone. Missed calls can be viewed in the phones **Call logs**. To access call logs select **Call logs** in the phones main menu. The navigation keys enable movement through the various call logs (call log lists include **All, Missed, Outgoing, Incoming**).

Note: Call logs automatically opens to the **All** calls list with most recent calls displayed at the top. Once this (*All calls*) list has been opened the phone

considers the missed calls to be acknowledged and the missed call notification light will turn off.

Phonebook

Saving new contacts

1. Select **Phonebook**
2. Select **Add new contact**
3. Follow prompts to add details (name, phone number, image, audio name recording, ringtone)
4. Select **Save**

Phone numbers displayed in Call logs and those dialled directly into the phone can also be saved to the phonebook. To save a phone number in Call logs select the phone number (using yellow “select” key), scroll to and select **Add contact**. Add details and save. To save a phone number dialled directly into the phone, after the number is typed, select

Save, add details and save. **Please note, the phone automatically saves contacts to the phone's memory (not SIM).**

When a contact is highlighted in the phonebook contacts list, the following **Options** can be performed: Call, Send message, View, Edit, Copy to SIM card, Select to delete, Blacklist management. When in the specific contact, the following **Options** can be performed: Add to the blacklist, Export and Import.

Search for a saved contact

Contacts in the phonebook are sorted alphabetically. To search for a contact:

1. Select **Phonebook**
2. Start typing the name of the contact. Only the contacts starting with the typed letters appear in the displayed list (eg: if "Da" is typed, only contacts starting with "Da" will appear).

3. Use the arrow keys to scroll to the desired contact.

Photo/speed dial

The phone can be programmed with up to 8 quick dial phone numbers. These numbers can then be dialled either through the photo dial list or via speed dial (pressing and holding the associated number key for 3 seconds). Photo/speed dial numbers are programmed through **Photo dial**.

Programming photo/speed dial

1. Press the **Photo dial** key or select **Photo dial** in the main menu.
2. Select **Options**
3. Select **Edit** or **Import from phonebook** (if current photo dial is empty)
4. Complete required fields (Name, Record the name, Number, Caller

photo, Caller ringtone)

5. Select **Save**

Programmed phone numbers correlate to number keys 2-9 with the 1 number key being reserved for speed dial to voicemail. The speed dial number that will be associated with that contact will be displayed in the top left corner of the photo dial screen.

Multimedia

Camera

The camera is accessed through selecting **Camera** in the main menu. The phone has two cameras. Images are captured by pressing the **yellow “select” key**. When the camera is open, the right and left arrow keys move the camera between photo and video mode. When **Options** is selected, the flash can be turned on/off, a self-timer can be

setup, the front/rear camera can be selected, the gallery can be accessed and the quality of the image can be selected.

Gallery

The phone's gallery can be accessed by selecting **Multimedia** → **Gallery**. It contains two folders: **Photos** and **Videos**. All photos captured on the phone will be stored in **Photos**. All videos captured on the phone will be stored in **Videos**.

Multimedia stored in the gallery can be sent via MMS (subject to size allowed by carrier). To send an image via the gallery, enter the photo by pressing the yellow "select" key OR select **Options** then **View** → press **Options** (top left button) → Select **Send** → *follow prompts to send*.

Note: When an image is viewed, “Options” and “Back” are only displayed along the bottom of the screen for 1-2 seconds. By hiding these prompts, the full image can be viewed. When the written prompts are hidden, the top right and left buttons can still be pressed to perform their intended functions.

FM radio

The FM radio can be accessed by selecting **Multimedia** → **FM radio**. Radio stations can be found by selecting **Options** → **Auto search and save**. These channels can then be browsed using the navigation keys. To play a channel, when the channel is highlighted press the **yellow “select” key** or **Options** → **Play**.

If you exit the FM radio when the radio is playing, the audio will continue. To stop the audio, you will need to re-enter

FM radio and select **Options** → **Pause**.

Music

Music files can be saved here.

Emergency key

This phone is fitted with an emergency key. When enabled and programmed, the user can quickly call for assistance by pressing and holding the emergency key for 3 seconds. The emergency key is located on the back of the phone and is red in colour.

Programming emergency key

The emergency key settings can be accessed by selecting **Safety** → **SOS**. Here, the emergency key can be enabled; emergency contacts added either manually or via the phonebook (up to 5 phone numbers); warning tone,

(emergency text) message and location services activated; and the emergency (text) message edited.

Please note, we strongly recommend:

- The phone numbers programmed to the emergency key are not answered by automated services;
- The phones in the call list are programmed to ring for 20+ seconds; and
- At least one phone number in the emergency list is a mobile phone number. This ensures the emergency message and location can be successfully sent.

What will happen when the emergency key is triggered?

If all options are programmed as enabled/active, when the emergency key is triggered, the following

emergency sequence will occur:

1. **Warning tone sounds:** An alarm immediately sounds to alert people nearby that help is required.
2. **Call emergency contacts:** The emergency call sequence starts. The first number in the emergency contact list is called. If this call is not answered within 15 seconds, the call will end and the second number listed will be called.

Note: The emergency call loops 3 times until a recipient answers OR until the full 3 cycles are complete. To stop the call cycle, press and hold the emergency key for 3 seconds.

3. **Emergency SMS:** The emergency message is sent to all mobile phone numbers in the emergency contacts list.
4. **Location sent:** A google map link is sent to all mobile phone numbers in the emergency contacts list detailing

the phones location.

Important information

If the emergency sequence loops 3 times without a call being answered the emergency function ceases. If the user still requires assistance, they need to reactivate the emergency key to restart the sequence.

Voicemail has the capacity to answer the call, therefore we strongly recommend the phone numbers listed as Emergency contacts have a ring time of 20+ seconds. This will result in the call ending (after 15 seconds) prior to voicemail answering the call.

Disclaimer

If you wish to use the Emergency feature, please carefully read all related information prior to use. Please note, Olitech accepts no liability/responsibility

for any of the following:

- Loss/harm to persons caused by the functioning/malfunctioning of the emergency key or device itself.
- Costs related to involuntary calls or health complications if the emergency key does not function correctly.
- Lack of functionality of the device due to insufficient credit, no mobile service/reception or being on a foreign network.

Low battery notification

The phone features low battery notification. This function allows up to 3 contacts to receive a text message stating that the user's phone battery is low. This message is sent when the phone's battery is at 15% capacity.

The low battery notification settings can be accessed by selecting **Safety** →

Low battery notification. In this setting the function can be activated, notified contacts programmed and notification SMS edited.

Organiser

Alarm

The alarm can be accessed by selecting **Organiser → Alarm**. Alarms can be customised to repeat on specific days of the week, have one of six alert tones assigned and vibrate.

Voice memo

Voice memos are customised voice messages that can be set to sound at specific times. They can be accessed by selecting **Organiser → Voice memo**. Voice memos can be customised in regards to date, time, memo (recorded using phones microphone eg “doctor’s

appointment today at 10 am”), repeat eg daily, sound loop and reminder interval.

Calendar

The calendar can be accessed by selecting **Organiser → Calendar**. Events can be added to the calendar with times, reminders, location and notes.

Note

Notes can be accessed by selecting **Organiser → Note**. Here notes can be added and sent via text message (sending only available when note being written/edited).

Calculator

The calculator can be accessed by selecting **Organiser → Calculator**. The method of use is displayed on screen with number keys performing their

number action, navigation keys performing minus, multiply, plus and divide actions, # deleting individual entries, star (*) adding a decimal place and the yellow “select” key performing the equals function.

Magnifier

The magnifier can be accessed by selecting **Organiser** → **Magnifier**. The magnifier uses the back camera. Zoom is controlled by the star (*) and # keys.

File manager

The file manager can be accessed by selecting **Organiser** → **File manager**.

Settings

Phone settings

Date and time

Date and time settings can be

accessed by selecting **Settings** → **Phone settings** → **Date and time**. In date and time the following functions can be managed: automatic date and time; automatic time zone; set time, date and time zone (editable if automatic time not active); and format.

Language

Language can be set by selecting **Settings** → **Phone settings** → **Language**. Language options include: English, Spanish, Italian, Turkish, Greek and Chinese (Mandarin). The chosen language preference changes the onscreen language and also input typing language.

Display

Display settings can be accessed by selecting **Settings** → **Phone settings** → **Display**. In display settings, brightness level and sleep mode can be

managed.

Answer mode

Answer mode can be accessed by selecting **Settings → Phone settings → Answer mode**. In answer mode “flip to answer” can be turned on and off.

Notification light status

Notification light status can be accessed by selecting **Settings → Phone settings → Notification light status**. Here the notification light status can be enabled with a specific active/inactive time or disabled.

Accessibility

Accessibility settings can be accessed by selecting **Settings → Phone settings → Accessibility**. In accessibility the following functions can be managed: Talkback, (Talkback) volume key shortcut, text to speech

output, high contrast text, colour correction and colour inversion.

Important information

Talkback: the phone does not have a touch screen. For this reason, please disregard all voice commands that request the user touch the screen to perform an action “eg swipe up to answer.” Use the keys as per normal in these situations.

Colour inversion: colour inversion inverts all colours including those of the camera and stored images. This is not a permanent inversion. When colour inversion is off, the images return to their typical format.

System

System can be accessed by selecting **Settings → Phone settings → System**. Here a factory reset can be

performed and information about the phone is stored.

Call settings

Voicemail

Voicemail can be accessed by selecting **Settings → Call settings → Voicemail**. Here the voicemail location (service), setup and notification settings can be managed.

Fixed dialling numbers

Fixed dialling numbers allow the phone to only call numbers listed in the Fixed dialling numbers list. This function can be accessed by selecting **Settings → Call settings → Fixed dialling numbers**. Please note, for this service to be utilised, the carrier must allow this and provide the relevant PIN numbers.

Call forwarding

Call forwarding can be accessed by selecting **Settings** → **Call settings** → **Call forwarding**. Here various call scenarios can be programmed in regards to call forwarding setup: always, when busy, when unanswered, when unreachable.

Call barring

Call barring can be accessed by selecting **Settings** → **Call settings** → **Call barring**. Here various call scenarios can be programmed in regards to call barring.

Caller ID

Caller ID can be accessed by selecting **Settings** → **Call settings** → **Additional settings** → **Caller ID**. Here the Caller ID can be programmed as either network default, hide number or show number.

Call waiting

Call waiting can be accessed by selecting **Settings** → **Call settings** → **Additional settings** → **Call waiting**. Here the call waiting can be turned on and off.

Important information

Please note, if the carrier has specific call settings in place, modifying call settings on the phone may be restricted.

Audio settings

Tones and volume

Tones and volume settings can be accessed by selecting **Settings** → **Audio settings** → **Tones and volume**. In tones and volume settings the following functions can be managed: media volume, alarm volume, ring volume, vibrate for calls, do not disturb preferences, ringtone, notification

sound, alarm sound and sound enhancement.

Amplify receiver volume

Amplify receiver volume can be accessed by selecting **Settings** → **Audio settings** → **Amplifier receiver volume**. Here the earpiece volume boost can be turned on/off.

When on, the user can press the **amplify headset volume key** to amplify the volume through the earpiece speaker up to 25db. The amplify receiver volume cannot be permanently turned on. To use this function the **amplify headset volume key** must be pressed during each call.

Talking keys

Talking keys settings can be accessed by selecting **Settings** → **Audio settings** → **Talking keys**. Here the

talking keys can be turned on/off. Please note, if Talkback is on the talking keys must be turned off.

Message settings

Text messages

Text message settings can be accessed by selecting **Settings → Message Settings → Text messages**. In text message settings the following functions can be managed: request delivery report, manage SIM card messages, edit quick text, SMS service centre and SMS storage location.

Multimedia messages (MMS)

MMS settings can be accessed by selecting **Settings → Message Settings → Multimedia messages (MMS)**. In MMS settings the following functions can be managed: Group messaging, request delivery report, request read report, send read report,

auto retrieve, roaming auto retrieve and size limit.

Notifications (message)

Notifications settings can be accessed by selecting **Settings → Message Settings → Notifications**. In notifications settings the following functions can be managed: message notifications, mute, sound, vibrate, popup notification.

General

General message settings can be accessed by selecting **Settings → Message Settings → General**. In general settings the following functions can be managed: message font size and delete old messages.

Connectivity

Bluetooth

Bluetooth enables devices to be

wirelessly connected. Bluetooth settings can be accessed by selecting **Settings** → **Connectivity** → **Bluetooth**. In Bluetooth settings, Bluetooth can be turned on, devices can be paired to the phone, device (phone) name can be viewed/changed and received files can be viewed.

To pair a Bluetooth enabled device:

1. Ensure Bluetooth is **On** on both the phone and the device you want to pair to.
2. Select **Pair new device**
3. Wait for visible and available devices to display on screen.
4. Scroll to and select device you wish to pair to.
5. When the screen returns to primary Bluetooth screen, scroll up to confirm connection. The connection settings can be modified by selecting the paired

device.

WLAN

WLAN is an abbreviation for wireless local area network. This allows you to connect to a wireless internet network. WLAN settings can be accessed by selecting **Settings** → **Connectivity** → **WLAN**. In WLAN settings, WLAN can be turned on and connections can be made to networks in range. Passwords are often required to connect to networks.

Mobile data

Mobile data settings can be accessed by selecting **Settings** → **Connectivity** → **Mobile data**. Here mobile data can be turned on/off.

Mobile Hotspot

Mobile hotspot settings can be accessed by selecting **Settings** →

Connectivity → Mobile hotspot. Here the phone's mobile hotspot can be turned on/off; hotspot settings can be modified; and connected users and blocked users are visible.

Airplane mode

Airplane mode allows the phone to remain powered on but disconnect from all network connections (Wifi/WLAN excluded). Airplane mode can be turned on/off by selecting **Settings → Connectivity → Airplane mode → On/Off.**

Menu Visibility

Menu visibility allows main menu items to be hidden/shown. Menu visibility can be accessed by selecting **Settings → Menu visibility.** The following menu items can be shown/hidden: message, call logs, photo dial, phonebook, camera, multimedia, safety, organiser

and App. Settings must always remain shown.

APP

Within App, the **myEasyAssist** app can be accessed and **wireless software updates** can be requested. To request a wireless software update:

1. Select **App**
2. Select **Wireless Update**
3. Scroll down until the green outlined box surrounds **Checking for updates**
4. Press the **yellow “select” button**

Troubleshooting

If you are experiencing difficulties with your phone, please consult the following information prior to accessing after-sales support.

Mobile phone will not power on

- Ensure the protective tape over the battery conductors has been removed prior to inserting the battery.
- Ensure you are pressing and holding the power key for 3-5 seconds when attempting to turn your phone on.
- Check whether the battery supply has been exhausted. If you are unsure, please charge your phone prior to re-attempting to power on.

No network coverage

- If the chip on the SIM card is dirty or damaged it can impact the phones ability to read the SIM card. Please clean/replace as required.
- Please ensure the SIM card is installed in accordance with the instructions provided in this manual.

Failure to connect to network

- The network signal may be weak/out of range. Try changing locations to see if the signal improves.
- The SIM card/network may be invalid/inactive. Please contact your network service provider.

Failure to make an outgoing call

- Please ensure the phone number is complete (including area code) and you have pressed the green key.
- Ensure you have sufficient credit with your network provider.
- Check if the phone is registering the SIM card.
- Check if any call barring is active.

Poor call quality

- Ensure the volume control is adjusted to your requirements.
- Check the network signal strength.

The other party cannot call you

- Check whether your mobile phone is switched on and connected to the network.
- Confirm the other party's number is not barred on your phone (see Call settings → Call barring).
- Check whether the SIM card is valid.
- Check for any call barring.

Short standby duration

- If you are in a low signal area or are moving in and out of signal areas and your phone is required to search for signal more frequently the battery life will decrease.
- Running myEasyAssist and Talkback do decrease battery life.
- As is the case with all batteries, over time, the battery's life will slowly decrease. Replacement batteries can be purchased from your retailer.

Charging failure

- The contact may be poor between the phone and charger or the phone and the battery. Please check all connections.
- Dirt and dust may be accumulated in the charging components. Use a dry, soft and clean cloth to clear the connection points. Please ensure power is off when doing so.
- If the environment's temperature is below 0 degrees or higher than 45 degrees Celsius charging may be negatively affected.
- The battery or charging unit may be damaged.

If you have attempted these troubleshooting tips and are still experiencing difficulties please contact Olitech on 03 9755 8885 or email support@olitech.com.au.

Safety Information

Use with Pacemaker

- Keep the mobile phone at a distance of at least 15 cms from the pacemaker. Do not put the mobile phone in your lapel pocket and if the phone is worn on a lanyard around your neck ensure the 15 cm distance is adhered to.
- If you experience interference with the mobile investigate the cause of the interference to ensure it is not an interaction between the pacemaker and the phone.

Battery

- Do not use a damaged charger or battery.
- Only use Olitech approved accessories/batteries with the phone. Failure to do so will void warranty.

- Do not place the battery under high temperatures or in a fire/flame. Failure to comply may result in explosion.
- Dispose of used batteries in accordance with your local authority's guidelines.
- Over time, battery life gradually decreases. Please replace as required.
- When the phone is fully charged, disconnect the phone from the charger. If the phone is continuously connected to an active charger it may damage the battery and shorten the battery life.
- The charging capacity is negatively affected in extreme temperatures.

Traffic Safety

Obey local traffic laws in relation to mobile phone use when driving.

Keep the mobile phone out of reach of children

The phone, including all parts and accessories should be kept out of reach of children at all times.

Operating Environment

Please be aware of the environment you are in when carrying/using your mobile phone and abide by mobile phone usage regulations when in all environments.

The optimal temperature range to use and store the mobile phone is 0 – 45 degrees Celsius. The phone is not designed to be used in environments below -10 degrees Celsius or above 50 degrees Celsius.

This mobile phone is not waterproof. Keep it dry under all circumstances.

Electronic Devices

Most electronic devices shield radio information. If you experience interference on your phone or are concerned about whether the mobile phone will interfere with other electronic devices please consult with their manufacturer prior to use.

Professional Service

Please do not attempt to disassemble the phone yourself. The phone must only be serviced by authorised organisations. Failure to comply with this will result in loss of product warranty.

Warranty and Certification

The Olitech EasyFlip is guaranteed by a 12 month warranty (6 month warranty for the battery). The warranty period

commences on the date of retail sale. Please retain your purchase receipt/invoice as proof of purchase for warranty claim purposes.

The warranty is valid for manufacturing faults only. The phone must only be used with original Olitech accessories. Failure to do so will void the warranty. Warranty does not cover any damage (direct/indirect) caused to the phone. This includes but is not limited to breakages, water/temperature damage, misuse or loss. Olitech accepts no liability for loss of data due to a damaged/faulty phone.

This product complies with the electrical safety and/or electromagnetic compatibility (EMC) legislative requirements for Australia and New Zealand. Compliance report number CBA190951.01.